

# Jolie Haun, PhD EdS LMT

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## EDUCATION & TRAINING

*Post-Doctoral Fellowship*, National Institutes of Health - National Center for Complementary and Alternative Medicine (NIH-NCCAM), University of Arizona, College of Medicine - Department of Family and Community Medicine, January 2008-December 2009

Ph.D., Health Behavior with a Certification in: (1) Health Communication and (2) Spirituality and Research; Cognate Minor in Qualitative and Quantitative Research Methods, University of Florida, College Health & Human Performance – Department of Health Education & Behavior (Four-Year Alumni Fellow), 2007.

*Dissertation Title: Health Literacy: The Validation of a short form health literacy screening assessment in an ambulatory care setting*

M.S., Ed.S., Counseling & Human Systems/Specialist in Education; Cognate Minor in Instructional Systems Design, Florida State University, College of Education, 2002.

*Thesis Title: Consultation and Counseling Services within an Employee Assistance Program*

B.S., Psychology, University of Florida, College of Liberal Arts & Sciences, 1999.

*Thesis Title: Physiological and Psychological Effects of Massage Therapy on Children with Cancer and Blood Diseases*

## ACADEMIC APPOINTMENT

07/2023- Current      **Adjunct Associate Professor**, Division of Epidemiology, Department of Internal Medicine, University of Utah, Salt Lake City, Utah

08/2010 - Current      **Affiliate Associate Professor**, Department of Community and Family Health, College of Public Health, University of South Florida, Tampa, Florida

## PROFESSIONAL LICENSURE

08/1995 - Current      **Licensed Massage Therapist**, #MA-0019859, Florida

## CERTIFICATION

July 2018              **Lean Six Sigma**, Green and Yellow Belt Training

## PROFESSIONAL WORK EXPERIENCE

08/2009 - Current      **Director of Implementation/Dissemination and Research Health Scientist**, Veterans Health Administration (VHA), James A. Haley Veterans Hospital, Research Service, Tampa, Florida

08/2017-08/2020      **Innovation Consultant**, Veterans Health Administration (VHA) Office of Research and Development, Health Services Research and Development Service, Washington DC

06/2011 - 08/2011 08/2014 - 05/2015	<b>Adjunct Instructor</b> , College of Public Health, University of South Florida, Tampa, Florida
08/2008 - 08/2009	<b>Co-Investigator &amp; Committee Member</b> , Department of Family and Community Medicine, University of Arizona & Arizona Health Care Cost Containment System (AHCCCS), Tucson, Arizona
01/2005 - 07/2007	<b>Co-Investigator</b> , College of Nursing & Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System, Gainesville, Florida
12/2006 - 05/2007	<b>Adjunct Instructor</b> , College of Public Health, University of North Florida, Jacksonville, Florida
08/2003 - 07/2005	<b>Research Coordinator &amp; Grant Writer</b> , Center for Arts in Healthcare Research & Education & HeArts and Hope Project, Department of Pediatrics and College of Fine Arts, University of Florida, Gainesville, Florida
07/2001 - 07/2003	<b>Research Assistant</b> , Learning Systems Institute, Florida State University, Tallahassee, Florida
09/2001 - 03/2002	<b>Grant Writer</b> , Project K.I.C.K., Florida State University, Tallahassee, Florida
05/2001 - 05/2002	<b>Mental Health Counseling Intern</b> , Behavioral Health Center and Employee Assistance Program, Tallahassee Memorial Healthcare Center & Florida State University, Tallahassee & Gainesville, Florida
08/2000 - 05/2001	<b>Program Manager &amp; Counselor</b> , Let's C.R.E.A.T.E., Florida State University, Tallahassee, Florida
02/2000 - 01/2001	<b>Executive Manager/Project Coordinator</b> , Center for the Arts in Healthcare Research and Education, College of Fine Arts, University of Florida, Gainesville, Florida
10/1995 - 10/1997	<b>Licensed Massage Therapist</b> , Small Indulgences European Day Spa, St. Augustine, Florida
09/1995 - 05/1997	<b>Licensed Massage Therapist</b> , St. Augustine Physician Associates, Inc., St. Augustine, Florida

## CONSULTATION

April 2019- February 2020	<b>Consultant</b> , School of Nursing, University of Michigan, Ann Arbor, Michigan.
November 2018- October 2019	<b>Scientific Writer and Consultant</b> , Medencentive LLC, Oklahoma City, Oklahoma.
May 2018	<b>Summit Facilitator and Consultant</b> , Change Management, Batory Foods, Chicago, Illinois
March 2018	<b>Summit Facilitator and Consultant</b> , <i>Optimizing Performance through Reflection, Communication and Innovation</i> , Batory Foods, Chicago, Illinois.

June 2016	<b>Understanding and Demonstrating Cultural Competence</b> , The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Training delivered to Pinellas County Department of Health Employees.
May 2015 September 2016	<b>Field Trainer and Consultant</b> , <i>Psychological First Aid and Recognizing and Responding to Abuse</i> . Training provided to local government employees and disaster response teams, United States Virgin Islands, St. Croix, St. Thomas.
February 2015– August 2016	<b>Field Trainer and Consultant</b> , <i>Psychological First Aid for Veterans</i> . The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in Counties throughout Florida.
June 2014 – August 2016	<b>Field Trainer and Consultant</b> , <i>Psychological First Aid for Children</i> . The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in counties throughout Florida.
June 2014 – August 2016	<b>Field Trainer and Consultant</b> , <i>Psychological First Aid for Responders</i> . The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in counties throughout Florida.
June 2014 – August 2016	<b>Field Trainer and Consultant</b> , <i>Psychological First Aid for Individuals with Disabilities</i> . The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in counties throughout Florida.
April 2009	<b>Consultant</b> , <i>Pain Agreement Contract Development – Health Literacy Level Appropriate</i> . Kino Family Medicine Center, Tucson, Arizona.
June 2006	<b>Facilitator and Consultant</b> , Patient Healing and Team Building, Veteran Health Administration, Community-Based Outpatient Clinics (CBOC), Leesburg, Florida

## REVIEWER ACTIVITIES

2023	Proposal/Panel Reviewer - National Institutes of Health (NIH)/ National Center for Complimentary and Integrative Health (NCCIH), REsearch Across Complementary and Integrative Health Institutions (REACH) Virtual Resource Centers (U24 Clinical Trial Not Allowed).
2023	Proposal/Panel Reviewer - Patient-Centered Outcomes Research Institute (PCORI); Phased Large Awards in Comparative Effectiveness Research (PLACER).
2022	Proposal/Panel Reviewer - Patient-Centered Outcomes Research Institute (PCORI); Cycle 1, 2022 Assessment of Prevention, Diagnosis, and Treatment Options Merit Review Meeting.
2020	Proposal/Panel Reviewer - Patient-Centered Outcomes Research Institute (PCORI); COVID-19 Panel C.

2020	Proposal/Panel Reviewer - Department of Veterans Affairs, Office of Research and Development (ORD); Health Services Research and Development (HSRD), Virtual CORE – COVID Panel
2019	Proposal/Panel Reviewer - Department of Veterans Affairs, Office of Research and Development (ORD); Health Services Research and Development (HSRD), Innovation Initiative
2018	Proposal Reviewer - Department of Veterans Affairs, Office of Enterprise Integration, VA Center for Innovation: Kidney Disease Broad Agency
2016 - Current	Manuscript Reviewer – Journal of Patient Experience
2014 - Current	Proposal Reviewer - Department of Veterans Affairs, Office of Research & Development; Rehabilitation Research and Development (RR&D), SPIRE Program
2012 - Current	Proposal Reviewer - Department of Veterans Affairs, Office of Research & Development; Health Services Research and Development, QUERI Program
2013 - Current	Manuscript Reviewer – Journal of Medical Internet Research (JMIR)
2011 - Current	Manuscript Reviewer – Patient Education and Counseling

## PUBLICATIONS

1. **Haun JN**, Fowler CA, Venkatachalam HH, Alman AC, Ballistrea LM, Schneider T, Benzinger RC, Melillo C, Alexander NB, Klanchar SA, Lapcevic WA, Bair MJ, Taylor SL, Murphy JL, & French DD. Outcomes of a Remotely Delivered Complementary and Integrative Health Partnered Intervention to Improve Chronic Pain and Posttraumatic Stress Disorder Symptoms: Randomized Controlled Trial. *J Med Internet Res*. 2024;26:e57322. doi:10.2196/57322
2. Pugh MJ, **Haun JN**, White PJ, Cochran G, Mohanty AF, McAndrew LM, Gordon AJ, Nelson RE, Vanneman ME, Naranjo DE, Benzinger RC, Jones AL, Kean J, Zickmund SL, Fagerlin A. Developing Evidence to Support Policy: Protocol for the StrAtegic PoLicy Evidence-Based Evaluation CeNTer (SALIENT). *JMIR Res Protoc*. 2024;13:e59830. doi: 10.2196/59830. PMID: 39298752.
3. McDaniel JT, Redner R, **Haun JN**, McCowen P, Higgins ST. Moral injury among women military veterans and demand for cigarettes: A behavioral economic investigation using a hypothetical purchase task. *Prev Med*. 2024 Jun 7:108036. doi: 10.1016/j.ypmed.2024.108036. Epub ahead of print. PMID: 38852890.
4. Perrin PB, **Haun JN**, Klyce DW, Melillo C, Nakase-Richardson R, Seel RT, Martindale-Adams J, Nichols LO, Perera RA, Xia B, Hahm B, Zuber J. Efficacy and Implementation Planning Across the Veterans Affairs Polytrauma System of Care: Protocol for the REACH Intervention for Caregivers of Veterans and Service Members With Traumatic Brain Injury. *JMIR Res Protoc*. 2024 Aug 15;13:e57692. doi: 10.2196/57692. PMID: 39145996; PMCID: PMC11362706.
5. **Haun JN**, Fowler CA, Smith BM, Cao L, Stroupe KT, Lapcevic WA, Saenger MS, Benzinger RC, French DD. Benchmark findings from a veteran electronic patient-reported outcomes evaluation from a chronic pain management telehealth program. *BMC Health Serv Res*. 2024

Mar 28;24(1):388. doi: 10.1186/s12913-024-10816-4. PMID: 38539187; PMCID: PMC10976697.

6. Panaite V, Cohen NJ, Luther SL, Finch DK, Alman A, Schultz SK, **Haun J**, Miles SR, Belanger HG, Kozel FA, Rottenberg J, Pfeiffer PN. Mental health treatment utilization patterns among 108,457 Afghanistan and Iraq veterans with depression. *Psychol Serv*. 2024 Aug;21(3):665-673. doi: 10.1037/ser0000819. Epub 2024 Feb 1. PMID: 38300588.
7. **Haun JN**, Melillo C, Schneider T, McDaniel J, McMahon-Grenz J, Benzinger RC, Nakase-Richardson R, Pugh MJV, Skop KM, Friedman Y, Sandoval R, Sabangan J, Samson K, Picon L M & Kean J. A Partner-Engaged Approach to Developing an Implementation Research Logic Model for a Traumatic Brain Injury-Intensive Evaluation and Treatment Program. *The Journal of Head Trauma Rehabilitation*. 2024 Jul 9. doi: 10.1097/HTR.0000000000000988. Online ahead of print. PMID: 39038102
8. Taylor SL, Elwy AR, Bokhour BG, Coggeshall SS, Cohen A, Der-Martirosian C, Haderlein T, **Haun JN**, Kligler B, Kloehn AT, Lorenz KA, Lott B, Shin MH, Schult T, Toyama, Whitehead AM, Zhang Z, Zeliadt SB. Measuring Patient-Reported Use and Outcomes from Complementary and Integrative Health Therapies: Development of the CIH Therapy Patient Experience Survey. *Glob Adv Integr Med Health*. 2024;13:27536130241241259. doi: 10.1177/27536130241241259. PMID: 38585239; PMCID: PMC10998493.
9. McHugh MC, Fowler CA, Philbin S, Schneider T, Ballistrea LM, Klanchar SA, Smith BM, Benzinger RC, French DD, Saenger MS, Haun JN. (2024). Qualitative Evaluation Informs the Implementation of a Telehealth Program to Manage Chronic Pain. *The Journal of Pain*, 25(7), 104493. <https://doi.org/10.1016/j.jpain.2024.02.007>
10. Haderlein TP, Guzman-Clark J, Dardashti NS, McMahon N, Duran EL, **Haun JN**, Robinson SA, Blok AC, Cutrona SL, Lindsay JA, Armstrong CM, Nazi KM, Shimada SL, Wilck NR, Reilly E, Kuhn E, Hogan TP. Improving Veteran Engagement with Virtual Care Technologies: a Veterans Health Administration State of the Art Conference Research Agenda. *J Gen Intern Med*. 2024 Jan 22. doi: 10.1007/s11606-023-08488-7. Epub ahead of print. PMID: 38252243
11. **Haun JN**, Nakase-Richardson R, Cotner BA, Agtarap SD, Martin AM, Tweed A, Hanks RA, Wittine L, Bergquist TF, Hoffman JM. Stakeholder Engagement to Identify Implementation Strategies to Overcome Barriers to Delivering Chronic Pain Treatments: A NIDILRR and VA TBI Model Systems Collaborative Project. *J Head Trauma Rehabil*. 2024 Jan-Feb 01;39(1):E29-E40.
12. Nakase-Richardson R, Cotner BA, Martin AM, Agtarap SD, Tweed A, Esterov D, O'Connor DR, Ching D, **Haun JN**, Hanks RA, Bergquist TF, Hammond FM, Zafonte RD, Hoffman JM. Provider Perspectives of Facilitators and Barriers to Reaching and Utilizing Chronic Pain Healthcare for Persons With Traumatic Brain Injury: A Qualitative NIDILRR and VA TBI Model Systems Collaborative Project. *J Head Trauma Rehabil*. 2024 Jan-Feb 01;39(1):E15-E28.
13. Nakase-Richardson R, Cotner BA, Agtarap SD, Martin AM, Ching D, O'Connor DR, Tweed A, **Haun JN**, Hanks RA, Bergquist TF, Hammond FM, Zafonte RD, Hoffman JM. Provider Perceived Facilitators and Barriers to Identifying, Perceiving, and Seeking Healthcare for Chronic Pain After TBI: A Qualitative NIDILRR and VA TBI Model Systems Collaborative Project. *J Head Trauma Rehabil*. 2024 Jan-Feb 01;39(1):E1-E14.
14. **Haun JN**, Schneider T, Ballistrea LM, McMahon-Grenz J, Melillo C, Benzinger R, Paykel JM. Veterans' lived experiences with the VA's Whole Health system and perceived impact on

- dimensions of wellness. *Explore (NY)*. 2024;20(4):554-561. doi: 10.1016/j.explore.2023.12.013. Epub 2023 Dec 23. PMID: 38184376.
15. McDaniel JT, Redner R, Jayawardene W, **Haun J**, Clapp J, Che D, Renzaglia K, Abou-Jabal D. Moral Injury is a Risk Factor for Substance Use and Suicidality Among US Military Veterans with and without Traumatic Brain Injury. *J Relig Health*. 2023;62:6:3926-3941.
  16. Sullivan MB, Hill K, Ballengee LA, Knoblach D, Fowler C, **Haun J**, Saenger M. Remotely Delivered Psychologically Informed Mindful Movement Physical Therapy for Pain Care: A Framework for Operationalization. *Glob Adv Integr Med Health*. 2023;25;12:27536130231209751. doi: 10.1177/27536130231209751. PMID: 37901847; PMCID: PMC10605678.
  17. **Haun JN**, Nakase-Richardson R, Melillo C, Kean J, Benzinger RC, Schneider T, Pugh MJV. Traumatic Brain Injury Intensive Evaluation and Treatment Program: Protocol for a Partnered Evaluation Initiative Mixed Methods Study. *JMIR Res Protoc*. 2023;12:e44776. doi: 10.2196/44776. PMID: 37159250; PMCID: PMC10206625.
  18. **Haun JN**, Fowler CA, Venkatachalam HH, Saenger MS, Alman AA, Smith BM, Schneider T, Benzinger R, Stroupe K, French DD. Empower Veterans Program (EVP): A chronic pain management program demonstrates positive outcomes among veterans. *BMC Health Serv Res*. 2023;23:431-44. doi: 10.1186/s12913-023-09327-5
  19. **Haun JN**, Melillo C, Schneider T, Merzier MM, Klanchar SA, Fowler CA, Benzinger RC. User Testing of the Veteran Delegation Tool: Qualitative Inquiry. *J Med Internet Res* 2023;25:e40634. doi: 10.2196/40634
  20. **Haun JN**, Jean-Baptiste E, Schneider T, Ballistrea L, McMahon-Grenz J, Melillo C. "In every single way...we learn...to live": Veterans' Lived Experiences in the Whole Health Program. *Archives of Physical Medicine and Rehabilitation: Abstract*. 2022:103;12:e123.
  21. **Haun JN**, Venkatachalam H, Ballistrea L, Fowler C, Melillo C, Alexander N, Alman A, French D. Where'd the Dyads Go? Enrolling Veteran-Centric Dyads into Virtual Complementary and Integrative Health Research Studies. *Archives of Physical Medicine and Rehabilitation: Abstract*. 2022:103;12:e123.
  22. **Haun JN**, Schneider T, Ballistrea L, Jean-Baptiste E, McMahon-Grenz J, Melillo C, Paykel J. Veterans' Experiences Using a Complementary and Integrated Healthcare System: Identifying Themes Across Multiple Dimensions of Wellness. *Archives of Physical Medicine and Rehabilitation: Abstract*. 2022:103;12:e124.
  23. **Haun JN**, Panaite V, Cotner BA, Melillo, C, Venkatachalam HH, Fowler, CA, Lapcevic, W, Alman, AC, French, DD, Zilka, B, and Messina, W. Primary care virtual resource use prior and post COVID-19 pandemic onset. *BMC Health Serv Res*. 2022;22:1370.
  24. **Haun JN**, Panaite V, Cotner BA, Melillo, C, Venkatachalam HH, Fowler, CA, Zilka, B, and Messina, W. Provider reported value and use of virtual resources in extended primary care prior to and during COVID-19. *BMC Health Services Research*. 2022:22:1353.
  25. **Haun JN**, Alman AC, Jean-Baptiste E, Melillo C, McMahon-Grenz J, Paykel JM. Delivery of Complementary and Integrative Health Using Virtual Health Resources: A Scoping Review. *J Integr Complement Med*. 2022 Jul 11. doi: 10.1089/jicm.2021.0458. Epub ahead of print. PMID: 35819410.

26. **Haun JN**, Paykel J, Fowler CA, Lapcevic WA, Panaite V, Alman AC, Melillo C, Venkatachalam HH, French DD. Preliminary Evidence on the Association of Complementary and Integrative Health Care Program Participation and Medical Cost in Veterans. *Mil Med*. 2022 Jan 22:usab567. doi: 10.1093/milmed/usab567. Epub ahead of print. PMID: 35064265.
27. **Haun JN**, Cotner BA, Melillo C, Panaite V, Messina W, Patel-Teague S, Zilka B. Proactive integrated virtual healthcare resource use in primary care. *BMC Health Services Research*; 2021;21:802.
28. **Haun JN**, Melillo C, Cotner BA, McMahon-Grenz J, Paykel JM. Evaluating a Whole Health Approach to Enhance Veteran Care: Exploring the Staff Experience. *Journal of Veterans Studies*. 2021;7:1:163–173.
29. **Haun JN**, Paykel J, Melillo C. Transforming Health and Resiliency Through Integration of Values-based Experiences: Implementation of an Electronic Evidence-based Whole Health Clinical Program. *JMIR Formative Research*. 2021;5:6:e26030.
30. **Haun JN**, Cotner BA, Melillo C, Schneider T, Klanchar A, Jean-Baptiste E, Ballistrea LM. Mission Reconnect: Exploring the Mobile and Web Based Complementary and Integrative Health Program Experience for Veterans with Chronic Pain and PTSD and Their Partners. Published Abstract: *Archives of Physical Medicine and Rehabilitation*. 2021;102:10:e76.
31. Bradley SE, **Haun JN**, Powell-Cope G, Haire S, Belanger HG. Qualitative assessment of the use of a smart phone application to manage post-concussion symptoms in Veterans with traumatic brain injury. *Brain Injury*. 2020;34:8:1031-1038.
32. **Haun JN**, Tomoyasu N, Paolicelli C, Melillo C, Atkins D. Funding Innovative High-Risk, High-Impact Health Services Research: Developing an Innovation Initiative. *Journal of Veteran Studies*. 2020;6:1:171-177.
33. **Haun JH**, Alman AC, Standifer M, Melillo C, McMahon-Grenz J, Shin M, Lapcevic W, Patel N, Elwy RA. Using Electronic Data Collection Platforms to Assess Complementary and Integrative Health Patient-Reported Outcomes: Feasibility Project. *JMIR Med Inform*. 2020;8:6:e15609.
34. Bokhour BG, **Haun JN**, Hyde J, Charns M, Kligler B. Transforming VA to a Whole Health System of Care: Time for Action and Research. *Medical Care*. 2020;58:4:295-300.
35. **Haun JN**, Paykel J, Alman AC, Patel N, Melillo C. A complementary and integrative health group-based program pilot demonstrates positive health outcomes with female Veterans. *Explore (NY)*. 2020;16:2:85-89.
36. Greene JC, **Haun JN**, French DD, Chambers SL, Roswell RH. Reduced Hospitalizations, Emergency Room Visits, and Costs Associated with a Web-Based Health Literacy, Aligned-Incentive Intervention: Mixed Methods Study. *J Med Internet Res* 2019;21(10):e14772.
37. **Haun JN**, Ballistrea LM, Melillo C, Standifer M, Kip K, Paykel J, Murphy JL, Fletcher CE, Mitchinson A, Kozak L, Taylor SL, Glynn SM, Bair M. A Mobile and Web-Based Self-Directed Complementary and Integrative Health Program for Veterans and Their Partners (Mission Reconnect): Protocol for a Mixed-Methods Randomized Controlled Trial. *JMIR Res Protoc* 2019;8(5):e13666.

38. Standifer M, McMahon-Grenz J, Cotner B, Melillo C, Paykel J, **Haun JN**. Evaluating the Implementation of a Whole Health System Model Within The VA: Front Line Perspectives. *Archives of Physical Medicine and Rehabilitation: Abstract*. 2019;100:10:e73.
39. Patel NR, Melillo C, Alman A, **Haun JN**, Paykel J. Transforming Health and Resiliency through Integration of Values-based Experiences Program: A Pilot Assessment. *Archives of Physical Medicine and Rehabilitation: Abstract*. 2019;100:10:e136.
40. Dillahunst-Aspillaga C, **Haun J**, Lind JD, Patel N, Antinori N Luther SL. Health-Related Quality of Life: A Qualitative Exploration of Employment Concerns of Veterans with Post-Traumatic Stress Disorder. *Rehabilitation Research, Policy, and Education: Special Issue on Emerging Disabilities*, 2019;33:1:24-40.
41. Cotner B, Chavez M, Hathaway W, Melillo C, Messina W, Zilka B, Patel-Teague S, Mercedes T, **Haun JN**, Nazi, K. Engaging Care Teams in the Development of an Intervention to Integrate Virtual Medical Modalities (VMM). *Archives of Physical Medicine and Rehabilitation: Abstract*. 2019;100:10:e72.
42. Ballistrea L, Standifer M, Melillo C, Kip K, **Haun J**, Paykel J, Murphy J, Fletcher C, Mitchinson A, Kozak L, Glynn S, Bair M, Taylor S. Technology Based Complementary and Integrative Health Program for Veteran Dyads: A Randomized Control Trial. *Archives of Physical Medicine and Rehabilitation: Abstract*. 2019;100:10:e126.
43. Cotner, BA, Chavez, M, Hathaway, W, Melillo, C, Nazi, K, Messina, W, Zilka, B, Patel-Teague, S, Mercedes, T, **Haun, J**. Rapid Analysis of Strategies to Implement Virtual Medical Modalities (VMM). *Archives of Physical Medicine & Rehabilitation: Abstract*. 2018;99:10:e27.
44. **Haun, JN**, Chavez M, Hathaway, W, Antinori, N, Melillo, C, Cotner, B, McMahon-Grenz, J, Zilka, B, Patel-Teague, S, Messina, W, Nazi, K. Virtual Medical Modality Implementation Strategies for Patient-Aligned Care Teams to Promote Veteran-Centered Care: Protocol for a Mixed-Methods Study. *JMIR Research Protocols*, 2018;7(8):e11262.
45. **Haun, JN**, Hathaway, W, Chavez, M, Antinori, N, Vetter, B, Miller, B, Nazi, K, Martin, T, Kendziora, L. Clinical Practice Informs Secure Messaging Benefits and Best Practices. *Applied Clinical Informatics*, 2017;8:4:1003-1011.
46. **Haun, JN**, Chavez M, Nazi K, Antinori, N, Melillo, C, Cotner, B. Veterans' Preferences for Exchanging Information Using VA Health Information Technologies: Focus Group Results and Modeling Simulations. *Journal of Medical Internet Research*, 2017;19(10):e359.
47. **Haun J**, Chavez M, Nazi KM, Antinori N. Developing a Health Information Technology Systems Matrix: A Qualitative Participatory Approach. *Journal of Medical Internet Research*, 2016;18:10:e266.
48. **Haun J**, Duffy A, Lind JD, Kisala P, Luther S. Qualitative inquiry explores health-related quality of life of female veterans with PTSD. *Military Medicine*, 2016;181:11:e1470-e1475.
49. **Haun J**, Patel N, Lind J, Antinori N. Large-Scale Survey Findings Inform Patients' Experiences in Using Secure Messaging to Engage in Patient-Provider Communication and Self-Care Management: A Quantitative Assessment. *Journal of Medical Internet Research*, 2015;17:12:e282.
50. Dillahunst-Aspillaga, CT, Lind, JD, **Haun, J**, Antinori, N, Luther, S. Health-Related Quality of Life and Employment Concerns among Veterans with PTSD: A Qualitative Exploration. *Archives of Physical Medicine and Rehabilitation: Abstract*, 2015;96:10:e47-e48.



51. Nguyen, TH, Park H, Han H, Chan KS, Paasche-Orlow MK, **Haun J**, Kim MT. State of the science of health literacy measures: Validity implications for minority populations. *Patient Education and Counseling*, Online Publication: DOI 10.1016/j.pec.2015.07.013.
52. **Haun J**, Patel N, Schwartz, G, Ritenbaugh, C. Evaluating the use of Gas Discharge Visualization to measure massage therapy outcomes. *Journal of Complementary and Integrative Medicine*, 2015;12:3:231-9. DOI 10.1515/jcim-2014-0014.
53. **Haun J**, Patel N, French DD, Campbell RR, Bradham DD, Lapcevic WA. Association between Health Literacy and Medical Care Costs in an Integrated Healthcare System: A Regional Population Based Study. *BMC Health Services Research*, 2015:249.
54. **Haun J**, Nazi KM, Chavez M, Lind JD, Antinori N, Gosline RM, Martin TL. A Participatory Approach to Designing and Enhancing Integrated Health Information Technology Systems for Veterans: Protocol. *JMIR Research Protocols*, 2015;4:1:e28
55. **Haun J**, Valerio MA, McCormack LA, Sorensen K, Paasche-Orlow, MK. Health Literacy Measurement: An Inventory and Descriptive Summary of 51 Instruments. *Journal of Health Communication: International Perspectives*, 2014;19:sup2, 302-333.
56. Brown L, **Haun J**, Peterson L. A Proposed Disaster Literacy Model, *Disaster Medicine and Public Health Preparedness*, 2014;0:1-9.
57. **Haun J**, Lind J, Shimada SL, Simon SR, Martin TL, Gosline R, Antinori N, Stewart M. Evaluating user experiences of the Secure Messaging tool on the VA patient portal system, *Journal of Medical Internet Research*, 2014;16:3:e75.
58. Powell-Cope G, Quigley PA, Besterman-Dahan K, Smith M, Stewart J, Melillo C, **Haun J**, Friedman Y. A Qualitative Understanding of Patient Falls in Inpatient Mental Health Units. *Journal of the American Psychiatric Nurses Association*, 2014;20:5:328-39.
59. **Haun J**, Lind JD, Shimada SL, Simon SR. Evaluating Secure Messaging from the Veteran Perspective: Informing the Adoption and Sustained Use of a Patient-Driven Communication Platform, *Annals of Anthropological Practice*, 2013;37:2:57-74.
60. McCormack LA, **Haun J**, Valerio MA, Sorensen K. Recommendations for Advancing Health Literacy Measurement. *Journal of Health Communication*, 2013;18:sup1:9-14.
61. Powell-Cope G, **Haun J**, Rugs D. Description of a Social Marketing Framework for Implementing an Evidence-Based Safe Patient Handling Program. *American Journal of Safe Patient Handling and Movement*, 2013;3:2:69-76.
62. Luther SL, Neumayer L, Henderson WG, Foulis P, Richardson M, **Haun J**, Mikelonis M, Rosen, A. The Use of Breast Conserving Surgery for Women Treated for Breast Cancer in the Department of Veterans Affairs. *The American Journal of Surgery*, 2013;206:1:72-9.
63. **Haun, J**, Luther, SL, Dodd, VJ, Donaldson, P. Measurement Variation Among Brief Health Literacy Instruments: Implications for Research and Practice. *Journal of Health Communication: International Perspectives*, 2012;17:sup3:141-159.
64. Hinojosa R, **Haun J**, Hinojosa MS, Rittman M. Social Isolation Post Stroke: Relationship Between Race/Ethnicity, Depression and Functional Independence. *Topics in Stroke Rehabilitation*, 2011;18:1:79-86.

65. **Haun J**, Noland-Dodd VJ, Varnes JW, Graham-Pole J, Rienzo BA, Donaldson P. Testing a Health Literacy Screening Tool: Implications for Utilization of a BRIEF Health Literacy Indicator. *Federal Practitioner*, 2009;26:12:24-31.
66. **Haun J**, Graham-Pole J, Shortley B. The Physiological and Psychological Effects of Massage Therapy on Children with Cancer and Blood Diseases. *International Journal of Therapeutic Massage and Bodywork*, 2009;2:2:7-14.
67. **Haun J**. Using research to demonstrate the effects of therapeutic massage in practice. *Massage Therapy Journal*, 2009;48:1:54-58.
68. **Haun J**, Rittman M, Sberna M. The Continuum of Connectedness and Social Isolation During Post Stroke Recovery. *Journal of Aging Studies*, 2008;22:54-64.
69. Johnson B, Batia A, **Haun, J**. Perceived Stress Among Graduate Students: Roles, Responsibilities, & Social Support. *Virginia Journal*, 2008;29:3:31-35.
70. **Haun J**, Glassman T, Noland-Dodd VJ, Young GC. Game-day survey results: Football fan alcohol-related behaviors. *American Journal of Health Education*, 2007;38:2:91-96.
71. Rittman M, Boylstein C, Hinojosa R, Sberna M, **Haun J**. Transition experiences of stroke survivors following discharge home. *Topics in Stroke Rehabilitation*, 2007;14:2:21-31.
72. **Haun J**. Patient and physician communication: Implications for patient communication skills. *The Health Educator Monograph*, 2004;21:2:21-24.

## BOOK CHAPTERS

1. **Haun, JN**, Chavez, M, Hathaway, W, Antinori, N, Vetter, B, Miller, B, Martin, T, Ruggerie, T, Kendziora, L, Nazi, K. Promoting Proactive Use of Secure Messaging Using Promising Practices. In Best Care Everywhere. Eds. David Shulkin, Shereef Elnahal, Ellen Maddock, Megan Shaheen. US Department of Affairs. 2017. Pages 6-7.
2. Brown L, **Haun J**. Literacy and Disaster Preparedness for Seniors. In Cefalu, C. (Ed.), *Disaster Preparedness for Seniors: A Comprehensive Guide for Healthcare Professionals*. Springer Publishing Company; New York, NY: 2014:249-260.
3. Rittman M, Boylstein C, Hinojosa R, Hinojosa, MS, **Haun J**. Transition Experiences of Stroke Survivors Following Discharge Home. In Meleis A.I. (Ed.), *Transitions Theory: Middle-Range and Situation-Specific Theories in Nursing Research and Practice*. Springer Publishing Company; New York, NY: 2010:170-181.
4. **Haun J**. Chapter 32: Health Literacy Assessment. In Mpofu, E. & Oakland, T. (Eds.). *Rehabilitation and Health Assessment: Applying ICF Guidelines*. Springer Publishing Company. New York, NY; 2009:673-695.

## WHITE PAPERS

1. Bokhour B, **Haun J**, Barker A, Charns M, Hyde J, Taylor S, Zeliadt S, Phillips L, Kligler B. Establishing Evidence for the Whole Health System of Care in VA: Directions for Future Research. Prepared For Department of Veterans Affairs: Health Services Research and Development, Office of Patient-Centered Care and Cultural Transformation, and Quality Enhancement Research Initiative. 2019

2. **Haun J**, Atkins D, Tomoyasu N, Kilbourne A. Health Services Research and Development Innovation Initiative: Funding the next generation of innovative health services research. Prepared for Health Services Research & Development Service, Office of Research & Development, Department of Veterans Affairs. 2018
3. Morton K, **Haun J**. *Path to Raising Health Literacy in the AHCCCS Medicaid Community*. Prepared for Arizona Health Care Cost Containment System (AHCCCS), Arizona. 2009

## TRADE JOURNAL PUBLICATION

1. **Haun JN**. Where Can You Find Credible Evidence-Based Research for Massage Therapy? *Massage Today*. 2021.
2. **Haun J**. Mission Reconnect. *Massage*. 2019; 281: 62-64.
3. **Munk N, Menard M, Haun J**. An Exploration of Clinical Research. *Massage*. 2019; 282: 60-62.

## PUBLISHED RESEARCH REVIEW ARTICLES

1. **Haun J**, Austin DR, Rowe, DA. Swedish Massage for GAD Symptoms. *Massage Today*, 2018;18:01.
2. **Haun J**, Austin DR, Lorick, N. Inconsistencies & Deficits: In Massage and Bodywork Case Reports. *Massage Today*, 2018;17:04.
3. Barberree B, Brennan MK, **Haun J**. A Study on Massage Dosing in the Treatment of Chronic Neck Pain. *Massage Today*, 2017;17:02.
4. Brennan MK, **Haun J**, Barberree B. Massage Effective for Cancer Pain Relief. *Massage Today*, 2016;16:10.
5. **Haun J**, Lorick, N, Brennan MK. Chronic Pain and Opioid Dependency: Is there a benefit to providing massage therapy? *Massage Today*, 2016;16:09.
6. Barberree B, Neufeld A, **Haun J**. Generating Knowledge by Exploring Practice. *Massage Today*, 2016;16:08.
7. **Haun J**, Brennan MK, Lorick, N. Have a Migraine? Maybe Manual Therapy Can Help. *Massage Today*, 2016;16:07.
8. **Haun J**, Brennan MK, Gillespie SP. Massage Therapists Can be Key Players in Research. *Massage Today*, 2016;16:05.
9. Barberree B, **Haun J**, Neufeld A. Massage Therapy Impacts Client Sensation of Pain and Unpleasantness. *Massage Today*, 2016;16:04.
10. Stenbjorn R, Neufeld A, **Haun J**. Evaluating the Use of Gas Discharge Visualization to Measure Massage Therapy Outcomes. *Massage Today*, 2016;16:02.
11. **Haun J**, Brennan MK, Stenbjorn R. Massage Therapy Reduces Suffering for Patients With Advanced Illness. *Massage Today*, 2015;15:11.

12. Brennan MK, **Haun J**, Neufeld A. Reducing Anxiety for Cardiac Catheterization Patients. *Massage Today*, 2015;15:10.
13. Stenbjorn R, **Haun J**, Brennan MK. Massage Brings Pain Relief in Acute Care Setting. *Massage Today*, 2015;15:09.
14. **Haun J**, Barberree B, Austin DR. Have Chronic Headaches? Get a Massage. *Massage Today*, 2015;15:07.
15. Neufeld A, **Haun J**, Stenbjorn R. Research Examines Effectiveness of Thai Massage and Physical Therapy. *Massage Today*, 2015;15:05.
16. Austin DR, **Haun J**, Gillespie SP. Massage Reduces Non-Specific Shoulder Pain and Improves Function. *Massage Today*, 2015;15:04.
17. Barberree B, Gillespie SP, **Haun J**. Massage May Contribute to Symptom Improvement for Anorexia Patients. *Massage Today*, 2015;15:03.
18. Austin DR, Brennan MK, **Haun J**. Massage Therapy During Childbirth May Reduce Labor Pain. *Massage Today*, 2015;15:01.
19. **Haun J**, Austin DR, Gillespie SP. Taking the Massage Therapy Profession to the Next Level. *Massage Today*, 2014;14:12.
20. **Haun J**, Gillespie SP, Barberree B. Study Shows Massage Therapy Improves Blood Flow in Aching Muscles. *Massage Today*, 2014;14:09.
21. Barberree B, **Haun J**, Neufeld A. Study Finds Massage Therapy Supports Senior Health. *Massage Today*, 2014;14:08.
22. Neufeld A, **Haun J**, Austin DR. Traditional Thai Massage Improves Bone Formation in Postmenopausal Women. *Massage Today*, 2014;14:06.
23. **Haun J**, Werner R, Barberree B. Touch Programs Help Families Bring Cancer Patients Relief. *Massage Today*, 2014;14:04.
24. Brennan MK, **Haun J**, Neufeld A. Economic Evaluation of CAM/CIM Practices. *Massage Today*, 2014;14:01.
25. Anderson SK, Brennan MK, **Haun J**. Why Do Clients Keep Coming Back for Massage? *Massage Today*, 2013;13:12.
26. Austin DR, **Haun J**, Brennan MK. Lymphatic Pump Techniques Improve Immune Function. *Massage Today*, 2013;13:11.
27. **Haun J**, Brennan MK, Neufeld A. Massage Can Relieve Workplace Pain and Stress. *Massage Today*, 2013;13:09.
28. Brennan MK, **Haun J**. Massage Brings Relief to People Suffering from Headaches. *Massage Today*, 2013;13:07.
29. Anderson SK, Brennan MK, **Haun J**. Massage Helps Hospital Patients Manage Pain. *Massage Today*, 2013;13:06.

30. **Haun J**, Austin DR, Barberree B. Massage Improves Range of Motion for Children with Burn Injuries. *Massage Today*, 2013;13:04.
31. Neufeld A, **Haun J**, Brennan MK. Testing the Treatment Dose of Massage for Chronic Neck Pain. *Massage Today*, 2013;13:03.
32. Austin DR, **Haun J**, Anderson SK. Dosage Affects Immune and Endocrine Response to Massage. *Massage Today*, 2013;13:01.
33. **Haun J**, Anderson SK, Neufeld A. Bringing Relief to First-Time Mothers During Labor. *Massage Today*, 2012;12:12.
34. Anderson SK, **Haun J**, Neufeld A. A Mind-Body Intervention with Massage Helps Treat Substance Abuse. *Massage Today*, 2012;12:10.
35. Boulanger KT, **Haun J**, Austin DR. How Much Massage Therapy is Enough? *Massage Today*, 2012;12:08.
36. **Haun J**, Austin DR. Recent Research Provides Evidence of How Massage Therapy Heals. *Massage Today*, 2012;12:06.
37. Anderson SK, **Haun J**. Benefits of Using Massage Therapy to Treat TMJ: A brief review of an article published in the *International Journal of Therapeutic Massage & Bodywork*. *Massage Today*, 2012;12:05.

## MULTI MEDIA EDUCATION & DISSEMINATION PRODUCTS

1. **Digital Tools for Providers to Deliver Veteran Health Care Services**; Direct-to-Consumer Video, (2020 Original Production; In reproduction with EES)
  - Video 1: Introduction: Using VA Digital Tools for Providers: <https://youtu.be/8lu6UkZ2FAA>
  - Video 2: Pre-appointment: Using VA Digital Tools for Providers <https://youtu.be/EX2WiaH8ijM>
  - Video 3: Medical Encounter: Using VA Digital Tools for Providers <https://youtu.be/Ob8SQ0oY03Y>
  - Video 4: Post-Encounter: Using VA Digital Tools for Providers <https://youtu.be/VD1-H-jBbz8>
2. **VA Digital Tools for Veterans Health Care Delivery and Self-Care Management**; Direct-to-Consumer Video, (2020 Original Production; In reproduction with EES), <https://youtu.be/LyFHfki0hrM>
3. **How To Delete a Secure Message Using JAWS**; Direct-to-Consumer Video, <https://youtu.be/sZDIS6vyqZ8>
4. **How To Use JAWS To Read and Reply To A Secure Message**; Direct-to-Consumer Video, <https://youtu.be/Qmg0IH6UYmk>
5. **How To Use JAWS To Send A Secure Message**; Direct-to-Consumer Video, <https://youtu.be/iCMylgQhe3Y>

6. ***How To Use JAWS To Change Secure Messaging Preferences***; Direct-to-Consumer Video, <https://youtu.be/UEINFlzTeol>
7. ***VetLink Kiosks***; Direct-to-Consumer Video, <https://www.youtube.com/watch?v=ZEJIEOHBTKs>
8. ***Secure Messaging Workload Credit***; VA Employee Video, [https://www.youtube.com/watch?v=g3NgLIHrg\\_o](https://www.youtube.com/watch?v=g3NgLIHrg_o)
9. ***Secure Messaging Best Practices***; VA Employee Video, <https://www.youtube.com/watch?v=b4I67kPvjDA>
10. ***Healthy Living Assessment: What's your health age?*** Direct-to-Consumer Video, <https://www.youtube.com/watch?v=8cKYg9agVog>
11. ***Connect to Your Health***; Game-Motivated Web-based Instruction on Department of Veterans Affairs Electronic Resources, [www.connecttoyourhealthcare.com](http://www.connecttoyourhealthcare.com).
12. ***Understanding and Demonstrating Cultural Competence***; Multi-media face-to-face emergency response and preparation training; The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida.
13. ***Psychological First Aide for Veterans***; Multi-media face-to-face emergency response and preparation training; The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida.
14. ***Recognizing and Responding to Abuse***. Multi-media face-to-face employee and disaster response team training, Developed for United States Virgin Islands, St. Croix, St. Thomas.
15. ***Caregiver Guidebook for Caregiver of Stroke Survivors***; English & Spanish Version; Department of Veterans' Affairs
16. ***Department of Veterans' Affairs 2008 Annual Calendar***; English & Spanish Version; Department of Veterans' Affairs
17. ***Learning the Five Basic Strokes of Swedish Massage***; Instructional Module, Florida State University, Tallahassee Florida
18. ***Speak Up for Your Health***; Health Communication Campaign Plan, University of Florida, Gainesville Florida
19. ***Controlled Substance Partnership Agreement***; Family Medicine Clinics of the University Physicians Healthcare, Tucson Arizona

#### **MEDIA OUTLET PRESENTATIONS**

1. **Haun J.** Radio/On-line Guest Appearance on American Indian Living, Topic: "Health, Literacy & Rights"; Aired March 14, 2006
2. **Haun J.** Radio/On-line Guest Appearance on American Indian Living, Topic: "Massage Therapy"; Aired August 22, 2006

#### **PROFESSIONAL PRESENTATIONS**

1. **Haun JN**, Pugh MJ, White PJ. Innovative Approaches to Building Capacity in Policy Evaluation, Implementation, and Knowledge Translation within a Strategic Policy Evidence-Based Evaluation Center. Poster presented at: 17th Annual Conference on the Science of Dissemination and Implementation, December 8-11, 2024, Arlington, VA.
2. McDaniel J, Schneider T, Benzinger R, McMahon-Grenz J, Nakase-Richardson R, Pugh MV, **Haun JN**. Contextualizing Implementation and Evaluation of a National Veterans Affairs (VA) Inpatient Mild Traumatic Brain Injury (mTBI) Program Using an Evidence-Based Process Mapping and Logic Modeling Approach. Poster presented at: 17th Annual Conference on the Science of Dissemination and Implementation, December 8-11, 2024, Arlington, VA.
3. **Haun JN**, Benzinger RC. Influencing and Evaluating Practice & Policy Impact – There’s a Playbook for That! Instructional course presented at: American Congress of Rehabilitation Medicine (ACRM), October 30 - November 3, 2024, Dallas, TX.
4. **Haun JN**, Benzinger RC. Integrating Human Centered Design Strategies to Innovate Tailored Products and Processes for Target Audiences in Learning Health Systems. Instructional course presented at: American Congress of Rehabilitation Medicine (ACRM), October 30 - November 3, 2024, Dallas, TX.
5. **Haun JN**, Schneider T, McDaniel JT, McMahon-Grenz J, Benzinger, RC, Nakase-Richardson, R, Pugh MJ. A National Intensive Evaluation and Treatment Program (IETP) for Persons with Mild to Moderate Traumatic Brain Injury (TBI). Symposium presented at: American Congress of Rehabilitation Medicine (ACRM), October 30 - November 3, 2024, Dallas, TX.
6. **Haun JN**, Fowler CA, Benzinger, RC. Facilitating Cultural Transformation in Virtual Healthcare Through Human Centered Design, Implementation, Policy & Practice: Case Examples from a Decade of Research in Veterans Health Administration. Symposium presented at: American Congress of Rehabilitation Medicine (ACRM), October 30 - November 3, 2024, Dallas, TX.
7. **Haun JN**, Fowler CA, Smith B, Cao L, Stroupe K, Lapcevic W, Saenger M, Ballistrea L, Benzinger RC, French D. Veterans’ Electronic Patient-Reported Outcomes Inform Evaluation of a Telehealth Pain Management Program. Poster presented at: American Congress of Rehabilitation Medicine (ACRM), October 30 - November 3, 2024, Dallas, TX.
8. **Haun JN**, Schneider T, McMahon-Grenz J, McDaniel JT, Fowler CA, Klanchar SA, Benzinger, RC. Engaging Rural Caregivers to Evaluate, Tailor, and Implement the Whole Health Caregiver THRIVE Program for Continuous Adaption and Improvement. Poster presented at: American Congress of Rehabilitation Medicine (ACRM), October 30 - November 3, 2024, Dallas, TX.
9. Campbell-Montalvo R, Bogner J, Kretzmer T, **Haun J**, Moore M, Nakase-Richardson R. “Lessons from Refining a Focus Group Protocol with Veterans: Adapted Think-alouds and Accommodated Focus Groups for Persons with Traumatic Brain Injury.” 101st American Congress of Rehabilitation Medicine Annual Meeting, October 31–November 3, 2024. Dallas.
10. Ryan JL, Nakase-Richardson R, **Haun JN**, Silva MA, Gilmore NM, Campbell-Montalvo R. (October 31 – November 3, 2024). Funding implementation science in traumatic brain injury: I-HEAL, a case study. Symposium to be presented at 101st American Congress of Rehabilitation Medicine Annual Meeting, Dallas, TX.
11. **Haun JN**, Schneider T, McDaniel J, McMahon-Grenz J, Benzinger R, Pugh MV, Nakase-Richardson R. (August 26 – 29, 2024). Mapping Pathways to Recovery: Using a Program Logic Model to Characterize Implementation of a Residential Inpatient Program for Service Members and Veterans

with Mild TBI. Poster to be presented at the Annual Military Health System Research Symposium, Kissimmee, FL.

12. **Haun JN**, Nakase-Richardson R, Hoffman JM, Sevigny M, Soddors MD, Hammond FM, Cotner BA, Tweed A, Hanks R, Martin AM. (August 26 – 29, 2024). Provider Perceived Barriers to Acupuncture Treatment Access After TBI and Opportunities for Mapping Implementation Strategies: A NIDILRR and VA TBI Model System Collaborative Study. Poster to be presented at the Annual Military Health System Research Symposium, Kissimmee, FL.
13. **Haun JN**, Nakase-Richardson R, Moore M, Bogner J, Kretzmer T, Dams O'Connor K, Silva MA, Coulter J, Hoffman JM, Martin A, Goldschmidt D, Miles S, Pagulayan KF, Mellick D, Campbell-Montalvo R, Ketchum J, Ryan JL, Gilmore N, Kempthorne L, Melillo C, Radwan C, Benzinger R, Corrigan JD, Phillips L. (August 26 – 29, 2024) Improving Access to Care for Service Members and Veterans with Traumatic Brain Injury Using a Partner-Engaged Human Centered Design Approach: A CDMRP Focused Program Award Implementation Science Grant. Poster to be presented at the Annual Military Health System Research Symposium, Kissimmee, FL.
14. Perrin PB, **Haun JN**, Klyce DW, Melillo C, Nakase-Richardson R, Seel RT, Martindale-Adams J, Nichols LO, Perera R, Xia B, Hahm B, Zuber J. (August 26 – 29, 2024). Development of a telehealth intervention for caregivers of veterans and service members with TBI: A hybrid effectiveness-implementation approach. Poster to be presented at the Annual Military Health System Research Symposium, Kissimmee, FL.
15. Moore M, Kempthorne L, Radwan C, Corrigan J, Gilmore N, Campbell-Montalvo R, Ryan JL, Silva MA, **Haun JN**, Nakase-Richardson R. (August 26 – 29, 2024). Engaging Family Members, Veterans and Service Members with experience of Traumatic Brain Injury (TBI) in Research: Strategies from the Improving Health Care Access and Engagement for Veterans and Service Members with TBI Morbidity (IHEAL) Program Award. Poster to be Presented at Military Health System Research Symposium (MHSRS), Kissimmee, FL.
16. Hoffman J, Sevigny M, **Haun J**, Ryan JL, Hammond FM, Martin AM, Cotner BA, Nakase-Richardson R. (August 26-29, 2024) Provider Perceived Barriers to Accessing Comprehensive Pain Programs for Chronic Pain After TBI Inform Implementation Strategies: A NIDILRR and VA TBI Model System Collaborative Study. Oral presentation to be presented at: 2024 Military Health System Research Symposium, Kissimmee, FL.
17. Martin AM, Ryan JL, Nakase-Richardson R, Hoffman J, Sevigny M, **Haun J**, Hammond FM, Cotner BA, Hanks R, Rabinowitz A, Gilmore N, Tweed A, Silva MA. (August 26-29, 2024). Determinants of Substance Use Disorder Treatment After TBI and Targets for Implementation Interventions: A NIDILRR and VA TBI Model System Collaborative Study. Poster to be Presented at: 2024 Military Health System Research Symposium, Kissimmee, FL.
18. Nakase-Richardson R, Sevigny M, Hanks R. Hammond F, Rabinowitz A, Martin A, Ryan J, Tweed A, **Haun J**, Silva MA, Campbell-Montalvo R, Gilmore N, Hoffman J. (August 26 – 29, 2024). Access to Evidence-Based Behavioral Health Interventions for Chronic Pain Post TBI Through Identification of Barriers that Inform A Multi-Modal Implementation Strategy: A NIDILRR and VA TBI Model System Collaborative Study. Poster to be Presented at: Military Health System Research Symposium (MHSRS), Kissimmee, FL.
19. Nakase-Richardson R, **Haun J**, Moore M, Bogner J, Kretzmer T, Dams O'Connor K, Silva M, Coulter J, Hoffman J, Martin A, Goldschmidt D, Miles S, Pagulayan KF, Mellick D, Campbell-Montalvo R, Ketchum J, Ryan JL, Gilmore N, Kempthorne L, Melillo C, Radwan C, Benzinger R, Corrigan J, Phillips L. (August 26 – 29, 2024). Improving Health Care Access and Engagement for Veterans and Service Members with TBI Morbidity (IHEAL): A CDMRP Focused Program Award Implementation



Science Grant. Poster to be Presented at: Military Health System Research Symposium (MHSRS), Kissimmee, FL.

20. **Haun JN**, Schneider T, McMahon-Grenz J, McDaniel J, Fowler CA, Klanchar AS, Benzinger R, Paykel J. (May 17-18, 2024). Developing and Evaluating a Veteran Caregivers' Whole Health Intervention Program using Human Centered Design [Conference session]. North America Social Marketing Conference, Clearwater, FL.
21. **Haun JN**, Fowler CA, Smith B, Cao L, Stroupe K, Lapcevic W, Saenger M, Ballistrea L, Benzinger RC, French D. (May 13, 2024). Veterans' Electronic Patient-Reported Outcomes Inform Evaluation of a Telehealth Pain Management Program. Poster presented at James A. Haley Research Day, Tampa, FL.
22. **Haun JN**, Schneider T, McMahon-Grenz J, McDaniel J, Benzinger RC, Nakase-Richardson R, Pugh MJ, Skop KM, Friedman Y. (May 13, 2024). TBI Intensive Evaluation and Treatment Program (IETP): Characterization of a National Program. Poster presented at James A. Haley Research Day, Tampa, FL. 2024 Outstanding Poster Award.
23. **Haun JN**, Schneider T, McMahon-Grenz J, McDaniel J, Fowler CA, Klanchar SA, Benzinger RC, Paykel JM. (May 13, 2024). Caring for the caregivers of Military Veterans: Implementing and evaluating the Caregiver THRIVE Whole Health support program. Poster presented at James A. Haley Research Day, Tampa, FL.
24. **Haun JN**, Berumen J, Sites E, Thorsness R. (July 16, 2024). Leveraging Operational Partnerships and a Sustained Efficiency Model to Conduct and Report Rigorous Policy Evaluations on a Rapid Timeline: Opportunities and Lessons Learned on a VA Specialty Care Workforce Evaluation. VIREC's Using Data & Information Systems in Partnered Research Cyberseminar Series.
25. **Haun JN**, Fowler CA. (May 7, 2024). A Mixed-Methods Evaluation Demonstrates the Impact of a Whole Health Based Chronic Pain Management Program for Veterans. VA HSR&D Spotlight on Pain Management Cyberseminar Series. Office of Research and Development, Department of Veterans Affairs, Washington, DC.
26. **Haun JN**. (December 13, 2023). Randomized Control Trial Results of a Remotely Delivered Complementary-Partnered Intervention to Improve Veteran Pain, PTSD related, and Relationship Outcomes. VA HSRD Cyberseminar.
27. **Haun JN**. (October 23, 2023). Using a Mixed Methods Partnered Approach to Evaluating the Implementation of the Innovative TBI Intensive Evaluation and Treatment Programs (IETP). Ralph G. DePalma Memorial TBI Clinical Strategies Cyberseminar Series.
28. **Haun JN**, Benzinger, R. (October 11, 2023). Superusers' Best Practices in Proactive Integrated Use of Virtual Healthcare Resources in Specialty Care Settings. VA HSRD Cyberseminar.
29. **Haun JN**, Philbin SE, McHugh M, Ballistrea LM, Schneider T, Klanchar SA, Smith B, Saenger M. (October 28 - November 2, 2023). Leveraging a Qualitative Evaluation of a Telehealth Pain Management Program. Poster presented at American Congress of Rehabilitation Medicine, Atlanta, GA. Military & Veterans Affairs Networking Group Best Poster Award.
30. **Haun JN**, Benzinger R. (October 28 - November 2, 2023). Influencing and Evaluating impact of Implementation Efforts – There's a Playbook for That! Instructional course presented at: American Congress of Rehabilitation Medicine, Atlanta, GA.

31. **Haun JN**, Richardson R, Pugh MJ. (October 28 - November 2, 2023). Leveraging a Partnered Mixed Methods Approach to Evaluating the Implementation of a TBI Intensive Evaluation and Treatment Program: Opportunities, Challenges, and Lessons Learned. Symposium presented at: American Congress of Rehabilitation Medicine, Atlanta, GA.
32. **Haun JN**, Benzinger R. (October 28 - November 2, 2023). Superusers' Proactive Integrated Use of Virtual Healthcare Resources to Inform Best Practices in Rehabilitation Specialty Care Settings. Oral presentation presented at: American Congress of Rehabilitation Medicine, Atlanta, GA.
33. **Haun JN**. (July 12, 2023). Delivering a Partnered Complementary and Integrative Health Self-Directed Intervention to Improve Veteran Pain, PTSD, and Relationship Outcomes: Protocol, Outcomes, and Lessons Learned. Invited Presentation at: Tech into Care CE Lecture Series; Department of Veterans Affairs National Center for PTSD, Virtual.
34. Panaite, V, Arriola, N, Pfeiffer, P, Schultz, SK, Luther, SL, Radwan, CK, **Haun, JN**. (May 17, 2023). Provider and veteran guided development of an intervention designed to support Veterans during referral to depression care. Poster presented at: James A Haley Veterans' Hospital and Clinics Research Day, Tampa, FL.
35. Panaite, V, Arriola, N, Pfeiffer, P, Schultz, SK, Luther, SL, Radwan, CK, **Haun, JN**. (May 17, 2023). Provider and veteran reported experiences with referral to mental health services and perceived support needs during the process. Poster presented at: James A Haley Veterans' Hospital and Clinics Research Day, Tampa, FL.
36. **Haun JN**, Schneider T, Klanchar A, McHugh M, Philbin S, Ballistrea L, Benzinger R, Smith B, Saenger M. (May 17, 2023). Evaluating the Implementation of a TelePain Program to Manage Chronic Pain in the Veteran Population. Poster presented at: James A Haley Veterans' Hospital and Clinics Research Day, Tampa, FL.
37. **Haun JN**, Melillo C, Panaite V, Venkatachalam HH, Fowler CA, Alman AC, Lapcevic W, French DD. (May 17, 2023). Examining Proactive Integrated Use of Virtual Healthcare Resources in PACT, Pre- and Post- COVID. Poster presented at: James A Haley Veterans' Hospital and Clinics Research Day, Tampa, FL.
38. **Haun JN**, Schneider T, Klanchar A, McHugh M, Philbin S, Ballistrea L, Smith B, Saenger M. (March 23-26, 2023). Leveraging Telehealth to Address Chronic Pain: A Qualitative Evaluation of the Empower Veterans Program. Poster Podium presented at: 39th Annual AAPM Annual Meeting, Fort Lauderdale, FL.
39. **Haun JN**. (March 8, 2023). My HealtheVet Communication Campaign Strategy Evaluation Findings. Invited Presentation at: VISN 16 Summit, Department of Veterans Affairs, Virtual.
40. **Haun JN**, Melillo C, Panaite V, Venkatachalam HH, Fowler CA, Alman AC, Lapcevic W, French DD. (February 8-10, 2023). Promoting Proactive Integrated Use of Virtual Healthcare Resources in PACT: Examining Implementation Strategies and Use Patterns Pre- and Post- COVID. Poster presented at: HSR&D/QUERI National Meeting, Baltimore, MD.
41. **Haun JN**, Sullivan M, Saenger MS, Fowler CA, Smith BM, Venkatachalam H, Schneider T, Melillo C, Ballistrea L, Klanchar A, Cao L, Lapcevic W, Stroupe K, Benzinger RC, French DD. (Feb 23-25, 2023). Empower Veterans Program: An Interdisciplinary Tele Pain Management Program Evaluation. Poster presented at: American Physical Therapy Association Combined Sections Meeting, San Diego, CA.

42. **Haun JN.** (November 21, 2022). My HealtheVet Communication Campaign Strategy Evaluation Findings. Invited Presentation on: National My HealtheVet Connection Call, Office of Connected Care, Veterans Health Administration, Virtual.
43. **Haun JN**, Melillo C, Benzinger R. (November 6-11, 2022). On Your Mark, Get Set, Go--with a Playbook! A comprehensive review and hands-on approach for using implementation playbooks to standardize and maximize the success of your implementation efforts. Instructional course presented at: American Congress of Rehabilitation Medicine, Chicago, IL.
44. **Haun JN**, Schneider T, Ballistrea LM, Jean-Baptiste E, McMahon-Grenz J, Melillo C, Paykel J. (November 6-11, 2022). Veterans' Experiences Using a Complementary and Integrated Healthcare System: Identifying themes across multiple dimensions of wellness. Poster presented at: American Congress of Rehabilitation Medicine, Chicago, IL. Military & Veterans Affairs Networking Group Best Poster Award.
45. **Haun JN**, Venkatachalam HH, Ballistrea LM, Fowler CA, Melillo C, Alexander NB, Alman AC, French DD. (November 6-11, 2022). Where'd the dyads go? Enrolling Veteran-centric dyads into virtual Complementary and Integrative Health research studies. Poster presented at: American Congress of Rehabilitation Medicine, Chicago, IL. Military & Veteran Affairs Networking Group Early Career Poster Award.
46. **Haun JN**, Alman AC, Jean-Baptiste E, McMahon-Grenz J, Melillo C, Paykel J. (November 6-11, 2022). What's the Scope? A Review of the Virtual Delivery of Complementary and Integrative Health Modalities. Poster presented at: American Congress of Rehabilitation Medicine, Chicago, IL.
47. Nakase-Richardson R, **Haun JN**, Hoffman JM, Royer A, Cotner BA, Ching D, Martin AM, Kane G. (November 6-11, 2022). Building Capacity for Selecting Interventions in Implementation Research Grants: TBIMS Chronic Pain Collaborative Project. Instructional Course presented at: American Congress of Rehabilitation Medicine, Chicago, IL.
48. **Haun JN**, Jean-Baptiste E, Schneider T, Ballistrea L, McMahon-Grenz J, Melillo C, Paykel J. (November 6-11, 2022). In every single way...we learn...to live" Veterans' Lived Experiences in the Whole Health Program. Poster presented at: American Congress of Rehabilitation Medicine, Chicago, IL.
49. **Haun JN.** (April 27, 2021). Implementation Strategies to Promote Proactive Integrated Use of Virtual Resources: Overcoming Barriers to Moving HIT Interventions into Clinical Practice. Invited Presentation at VA RR&D Center Director/REAP Meeting, Virtual.
50. **Haun JN.** (March 3, 2021). Virtual Care CORE Exemplar: Virtual Medical Modality Implementation Strategies for Patient Aligned Care Teams to Promote Veteran Centered Care. Invited Cyberseminar presentation at Joint Virtual Care CORE/VARC, Veterans Health Administration, Virtual.
51. **Haun JN.** (May 18, 2021). Providing Care in the Age of Digital Tools: Implementation strategies to promote proactive integrated use of virtual resources. Invited Presentation at National Center on Homelessness among Veterans Cyberseminar.
52. **Haun JN**, Cotner BA, Melillo C, Schneider T, Klanchar A, Jean-Baptiste E, Ballistrea L M. (September 26-29, 2021). Mission Reconnect: Exploring the Mobile and Web Based Complementary and Integrative Health Program Experience for Veterans with Chronic Pain and PTSD and Their Partners. Poster Presented at American Congress for Rehabilitation Medicine, Virtual.

53. **Haun JN.** (October 21-24, 2020). Integrating Whole Health Approaches in Use for Improved Clinical Practice in the VA: Implementation Science and Applied Theories. Panel presentation at the American Congress of Rehabilitation Medicine Annual Conference. Virtual-Atlanta, Georgia.
54. **Haun JN**, McMahon-Grenz J, Cotner BA, Melillo C. Paykel JM. (June 1-10, 2020). Whole Health Implementation Evaluation: Through the Eyes of Clinical Care Team Members and Administrative Informants. Poster Presented at International Congress of Integrative and Complementary Medicine; Virtual SciGen ePoster Hall.
55. **Haun JN**, Ballistrea L. (January 16, 2020). Partnered CIH for Veterans with PTSD and chronic pain: Lessons learned in an intervention using mobile technology and electronic data, Presented at: Department of Veterans Affairs Complementary and Integrative Health Cyber Seminar Series, Virtual.
56. Cotner BA, Chavez M, Hathaway W, Melillo C, Nazi K, Messina W, Zilka B, Patel-Teague S, Mercedes T, **Haun JN.** (November 5-8, 2019). Engaging Care Teams in the Development of an Intervention to Integrate Virtual Medical Modalities. Poster presentation at the American Congress of Rehabilitation Medicine Annual Conference. Chicago, Illinois.
57. Ballistrea LM, Standifer M, Melillo C, Kip K, **Haun J**, Paykel JM, Murphy J, Fletcher C, Mitchinson A, Kozak L, Taylor S, Glynn S, Bair M. (November 5-8, 2019). Technology Based Complementary and Integrative Health Program for Veteran Dyads: A Randomized Controlled Trial. Archives of Physical Medicine & Rehabilitation. Poster presentation at the American Congress of Rehabilitation Medicine Annual Conference. Chicago, IL.
58. Patel NR, Melillo C, Alman A, Haun JN, Paykel J. (November 5-8, 2019). Transforming Health and Resiliency through Integration of Values-based Experiences Program: A Pilot Assessment. Poster presentation at the American Congress of Rehabilitation Medicine Annual Conference. Chicago, Illinois.
59. Standifer MN, McMahon-Grenz J, Cotner BA, Melillo C, Paykel JM, **Haun JN.** (November 5-8, 2019). Evaluating the Effectiveness of a Whole Health System Model Within The VA: Local and National Perspectives. Poster presentation at the American Congress of Rehabilitation Medicine Annual Conference. Chicago, Illinois.
60. **Haun J**, Lee JSH, Mohr P. (Chair: Atkins D). (June 2-4, 2019). Are you out-of-the-box, out-of-this-world, or out-of-your-mind? Defining and funding innovation in health services research. Panel presentation at the AcademyHealth, Annual Research Meeting, Washington, DC.
61. Cotner BA, Chavez, M, Hathaway W, Melillo C, Nazi K, Messina W, Zilka B, Patel-Teague S, Mercedes T, **Haun, J.** (November 14-18, 2018). Provider-identified strategies to implement electronic tools to improve health care delivery. Paper presented at the American Anthropological Association, San Jose, California.
62. Greene J **Haun J.** (October 22-23, 2018). A Health Literacy Study: Employing a "reward-induced information therapy" innovation to improve health and healthcare in a manner that lowers costs in normally distributed employee health plans. Poster presentation at the 10th Annual Health Literacy Research Conference. Bethesda, Maryland.
63. Cotner BA., Chavez M, Hathaway W, Melillo C, Nazi K, Messina W, Zilka B, Patel-Teague S, Mercedes T, **Haun J.** (September 30 - October 3, 2018) Rapid Analysis of Strategies to Implement Virtual Medical Modalities (VMM). ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas. Military & Veteran Affairs Networking Group Early Career Poster Award.

64. **Haun J.** (September 30 - October 3, 2018) Human Centered Design Approaches to Promote User Adoption of Health Information Technology. ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas.
65. **Haun J.** (September 30 - October 3, 2018) Advancing Implementation Science in Healthcare and Rehabilitation Service. ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas.
66. Tibbett J, **Haun J.** Lebert R. (September 30 - October 3, 2018) Evidence-Based Benefits of Massage Therapy for Pain and Health-related Quality of Life. ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas.
67. **Haun J.** (May 7-11, 2018) Improving chronic condition self-care management for older adults leveraging user designed electronic health information technology. International Society for Gerontechnology 11th World Conference. St. Petersburg, Florida.
68. **Haun J,** Powell-Cope, G. (October 23-28, 2017) Leveraging Implementation Science to Promote Technology Use in Health Care and Rehabilitation Service. ACRM 94th Annual Conference, Progress in Rehabilitation Medicine. Atlanta, Georgia.
69. **Haun J,** Hogan, T., Turvey, C., Nazi, K. M. (July 18-20, 2017). Advancing VA Connected Care Technology: Shaping research and operations through collaboration. Operation Partnered Panel at the 2017 HSR&D/QUERI National Conference: Accelerating Innovation and Implementation in Health System Science. Arlington, Virginia.
70. **Haun J.** (October 13-14, 2016). Health Literacy Curriculum Evaluation for a Medical Student Population: Are doctors trained to respond to patients' health literacy needs? Poster presentation at the 8th Annual Health Literacy Research Conference. Bethesda, Maryland.
71. **Haun J.** Nguyen T. (October 13-14, 2016). Health Literacy Measurement. Special Interest Group at the 8th Annual Health Literacy Research Conference. Bethesda, Maryland.
72. **Haun J.** (November 2-3, 2015). Insight into the digital divide: The relationship between computer and health literacy and patients' use of a digital health resource. Poster presentation at the 7th Annual Health Literacy Research Conference. Bethesda, Maryland.
73. Dillahun-Aspillaga C, Lind J, **Haun J,** Antinori N, Luther S. (October, 2015). Health –related quality of life and employment concerns among veterans with PTSD: A qualitative exploration. Poster to be presented at the meeting of the American Congress of Rehabilitation Medicine, Dallas, Texas.
74. **Haun J,** Nazi KM, Chavez M, Lind JD, Antinori N. (July 8-10, 2015). A Veteran-Centered Participatory Approach to Designing and Enhancing Integrated Digital Health Services. Poster presented at the 2015 HSR&D/QUERI National Conference. Philadelphia, Pennsylvania.
75. **Haun J,** Patel N, Lind JD, Antinori N. (November 13-14, 2014). Large-scale survey findings shed light on Secure Messaging user experiences. Oral Presentation at the Medicine 2.0: Social Media, Mobile Apps, and Internet/Web 2.0 in Health, Medicine and Biomedical Research. Maui, Hawaii.
76. **Haun J.** (November 13-14, 2014). Designing a game-motivated web-based learning application to promote the use of eHealth tools in an integrated health care system. Poster at the Medicine 2.0: Social Media, Mobile Apps, and Internet/Web 2.0 in Health, Medicine and Biomedical Research. Maui, Hawaii.

77. Lind JD, **Haun J.** (March 18-22, 2014). Using mixed-methods research to develop and implement health education strategies that promote the adoption and utilization of Secure Messaging in the VA. Panel presentation at the Society for Applied Anthropology. Albuquerque, New Mexico.
78. **Haun J.** (January, 2014). Veterans Experiences using the Secure Messaging Tool on My HealtheVet. Invited Produced Seminar for: Veterans Health Administration, eHealth University (VeHU), Virtual.
79. **Haun J**, Patel N, Bradham DD, Campbell R, French D, Lapcevic W. (October 28-29, 2013). What is the Impact of Health Literacy on Medical Care Costs in an Integrated Health Care System? Oral presentation at the 5th Annual Health Literacy Research Conference. Washington, D.C.
80. **Haun J.** (October 28-29, 2013). Promoting Behavior Adoption for Diverse Audiences using Game-Motivated Education. Poster presentation at the 5th Annual Health Literacy Research Conference . Washington, D.C.
81. **Haun J**, Patel N, Lapcevic W, French D, Campbell R, Bradham DD. (May 8-10, 2013) Using a Health Literacy Screening Tool in the Electronic Health Record to Monitor Patient Utilization and Healthcare Costs. Poster presentation at the 2013 IHA's 12th Annual Health Literacy Conference. Irvine, California.
82. **Haun J**, Donaldson P. (May 8-10, 2013) Illustrating a systems-based approach to implementing a health literacy initiative in a large healthcare system. Poster presentation at the 2013 IHA's 12th Annual Health Literacy Conference. Irvine, California.
83. **Haun J**, Lind J, Shimada S, Simon S, Luther S. (November 3-7, 2012) Leveraging Patient Data to Evaluate the Secure Messaging Feature on My HealtheVet. Poster presented at the AMIA 2012 Symposium. Chicago, Illinois.
84. **Haun J**, Luther S, Powell-Cope G, Simon S, Shimada S, Lind J. (July 16-19, 2012) Developing a Conceptual Framework for Understanding Veterans' Experiences Using Secure Messaging on MyHealtheVet. Poster presented at the 2012 HSR&D/QUERI National Conference. National Harbor, Maryland.
85. **Haun J**, Campbell R, Patel N, Lapcevic A, Sutton B, Luther S. (June 24-26, 2012) The impact of health literacy on healthcare expenditure estimates within a Veteran patient population. Poster presented at the 2012 Academy Health Annual Research Meeting. Orlando, Florida.
86. **Haun J.** (May 22-24, 2012). Health Literacy and Falls Patient Education. Oral presentation at the Transforming Fall Management Practices 12<sup>th</sup> Annual Conference. Clearwater, Florida.
87. **Haun J**, Luther SL, Dodd V, Donaldson P. Health Literacy Instrument Variation: One Size Does Not Fit All. Oral presentation at the 2011 Health Literacy Annual Research Conference. Chicago, Illinois.
88. Matsen CB, Luther SL, **Haun J**, Kim H, Neumayer LA. (April 10 – 12, 2011). The chicken or the egg? Resource availability and breast cancer surgery. Oral presentation at the Association of VA Surgeons, 35th Annual Meeting. Irvine, California.
89. **Haun J**, Schwartz G, Ritenbaugh C. (May 13-15, 2010). Evaluating the Use of Innovative Technology to Test the Whole Person Effects of Massage: A Feasibility Study. Oral presentation at the Highlighting Massage Therapy in CIM Research. Seattle, Washington.

90. **Haun J.** (May 3-6, 2010). Evaluating fall prevention and education materials for culturally diverse populations. Oral presentation at the Transforming Fall Management Practices 11<sup>th</sup> Annual Conference. Clearwater, Florida.
91. **Haun J**, Schwartz G, Ritenbaugh C. (September 23-26, 2009). Evaluating the use of electro-photography for measuring whole-person changes associated with massage therapy. Poster Presented at the American Massage Therapy Association 2009 National Convention. Orlando, Florida.
92. **Haun J**, Ritenbaugh C. (May 12-15, 2009). Qualitative Inquiry sheds light on a diversifying field of practitioners in Complementary & Alternative and Conventional Medicine. North American Research Conference on Complementary and Integrative Medicine (NARCCIM). Minneapolis, MN. Accepted with NARCCIM Travel Award.
93. **Haun J**, Larkey L, Noland-Dodd VJ, Rienzo B. (August 13-16, 2008). Assessing Health Literacy in Whole Systems of Complementary and Alternative Modalities of Care. Poster Presented at the American Association of Naturopathic Physicians/American Holistic Medical Association Annual Conference in Phoenix, Arizona.
94. **Haun J**, Ritenbaugh C. (August 13-16, 2008). Co-creating a healing process: Provider dynamics in activating healing pathways. Oral Presentation at the American Association of Naturopathic Physicians/American Holistic Medical Association Annual Conference in Phoenix, Arizona.
95. **Haun J**, Donaldson P, Noland-Dodd VJ, Varnes JW, Graham-Pole J, Rienzo BA, Allen ML, Sutton S. (April 18-19, 2008). Screening patients' health literacy skills in an ambulatory care setting. Poster Presented at American Academy of Ambulatory Care Nursing Annual Conference. Chicago, Illinois.
96. **Haun J**, Noland-Dodd VJ, Varnes, JW, Graham-Pole J. Rienzo BA, Dale-Young GC, Donaldson P. (July 9-13, 2007). Testing a BRIEF health literacy screening tool: Implications for Identifying and Responding to Individuals' Health Literacy Needs. Poster Presented at the 2007 American School Health Association Annual Conference in Honolulu, Hawaii.
97. Donaldson P, **Haun J**, Allen M. (November 7, 2006). Assessing patients' health literacy level in an ambulatory care setting. Poster Presented at the 2006 VISN 8 Ambulatory Care Forum in Gainesville, Florida. *Awarded First Place.*
98. **Haun J**, Sberna M, Rittman M. (November 7, 2006). Assessing and managing social isolation after discharge home post stroke. Poster Presented at the 2006 VISN 8 Ambulatory Care Forum in Gainesville, Florida.
99. **Haun J**, Donaldson P, Allen M. (November 4-8, 2006). Identifying patients health literacy needs and informing healthcare providers. Presented at the 134th Annual American Public Health Association Meeting in Boston, Massachusetts.
100. **Haun J**, Johnson B, Rienzo B, Varnes J. (November 4-8, 2006). An Investigation of the spiritual health status of an undergraduate university population. Poster Presented at the 134th Annual American Public Health Association Meeting in Boston, Massachusetts.
101. Johnson B, Batia A, **Haun J**. (November 4-8, 2006). A Holistic View of the Graduate Student Experience: Role Conflict, Stress, and Social Support. Poster Presented at the 134th Annual American Public Health Association Meeting in Boston, MA.

102. **Haun J.** (November 5-9, 2005). Health care systems: An international comparative review of eight countries. Poster Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
103. **Haun J, Glassman T.** (November 5-9, 2005). College football game-day survey results: Football fan alcohol-related behaviors. Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
104. **Haun J, Graham-Pole J, Shortley B.** (November 5-9, 2005). Physiological and psychological effects of massage therapy on children with cancer and blood diseases. Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
105. **Haun J, Johnson T.** (November 5-9, 2005). Health literacy: A national problem, finding a solution through education and empowerment. Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
106. **Haun J, Johnson T.** (November 5-9, 2005). Health literacy: Perceptions, preferences, and behaviors of individuals receiving and advocating for healthcare. Presented at the 133rd Annual American Public Health Association in Philadelphia, Pennsylvania.
107. Varnes J, **Haun J.** (November 5-9, 2005). On the go: Community walking intervention. Accepted to the 133rd Annual American Public Health Association in Philadelphia, Pennsylvania.
108. Branson R., **Haun J.** (January 2003). The Option Finder. Co-presented at the Southeast Evaluation Association Annual Conference in Tallahassee, Florida.
109. Johnson T, **Haun J, Ross E, Clayson R.** (January 2003). Wireless-based Assessment and Discussion Tool: Real-time Assessment of Student Comprehension. Co-presented at the Southeast Evaluation Association Annual Conference in Tallahassee, Florida.
110. **Haun J, Graham-Pole J, Sonke-Henderson J.** (May 2000). Days of Renewal: Caring for the Caregiver. Co-presented at American Holistic Medicine Association Annual Conference in Miami, Florida.

## RESEARCH & DEVELOPMENT

### Funded Projects (ACTIVE)

1. **Multi-Principal Investigator** (Contact PI: Richardson) [2023-2028] Improving Healthcare Engagement and Access to Optimize Long-Term Outcomes: Supporting Veteran and Service Members with TBI Morbidity (I-HEAL); Department of Defense (DoD), Congressionally Directed Medical Research Programs (CDMRP); Study Active.
2. **Multi-Principal Investigator** (Contact PI: Perrin) [2023-2027] The REACH Intervention for Caregivers of Veterans and Service Members with TBI: Efficacy and Implementation Planning across the VA Polytrauma System of Care; Department of Defense (DoD), Congressionally Directed Medical Research Programs (CDMRP); Study Active.
3. **Multi-Principal Investigator** (Contact PI: Pugh) [2022-2027] StrAtegic PoLicy EvIdence-Based Evaluation CeNTer (SALIENT); Health Services, Research, & Development (HSR&D) Quality Enhancement Research Initiative (QUERI); Department of Veterans Affairs; Study Active.



4. **Principal Investigator** [2022-2024] *Supporting Veterans' Caregivers with a Whole Health Intervention: Implementing and Evaluating the Caregiver THRIVE Program*. Office of Rural Health; Department of Veterans Affairs; Study Active.
5. **Principal Investigator** (MPIs Richardson, Pugh) [2021-2024] *Characterization, Evaluation, and Implementation of Innovative TBI Intensive Evaluation and Treatment Programs (IETP)*, QUERI and PM&R; Department of Veterans Affairs; Study Active.
6. **Co-Primary Mentor** (PI, Panaite) [2021-2026] *An eHealth Intervention to Increase Depression Treatment Initiation and Adherence Among Veterans Referred for Mental Health Services*, Career Development Award, Health Services, Research, & Development (HSR&D); Department of Veterans Affairs; Study Active.
7. **Principal Investigator** [2024-2028] *A National CARF Accredited Pain Program Evaluation and Development of an Outcomes Measurement Infrastructure*. Pain Management, Opioid Safety and Prescription Drug Monitoring Program – PMOP, Department of Veterans Affairs; Study Active.

#### **Funded Projects (COMPLETED)**

8. **Principal Investigator** [2021-2023] *Super Users' Best Practices for Coordinating Specialty Care: Creating a Culture for Proactive Integrated Use of Virtual Resources*, Health Services, Research, & Development (HSR&D) Virtual Care (VC) Core; Department of Veterans Affairs; Study Active.
9. **Co-Principal Investigator** [2021-2023] *TelePain-EVP: VISN-based Empower Veteran Program Telehealth Hubs for Step 3 Integrated Pain Management*, Office of Rural Health - ORH (FY21 & Pain Management, Opioid Safety and Prescription Drug Monitoring Program - PMOP (FY22-23); Department of Veterans Affairs; Study Completed.
10. **Principal Investigator** [2018-2022] *Delivering a Mobile and Web Based Self Directed Complementary and Integrative Health Program to Veterans and Their Partners to Manage Pain and PTSD*, Rehabilitation Research and Development (RR&D), Department of Veterans Affairs; Awarded Funding/Completed
11. **Principal Investigator** [2020-2022] *VISN 8 PROMIS Project*, VISN 8, Health Services, Research, & Development (HSR&D) Quality Enhancement Research Initiative (QUERI); Department of Veterans Affairs; Awarded Funding/Completed
12. **Principal Investigator** [2019-2022] *Understanding and Responding to Caregivers' Electronic Resource and Support Needs (Revised Title) – [Previous Title: Understanding Delegation in My HealtheVet]*, Office of Rural Health and Office of Connected Care, Department of Veterans Affairs; Awarded Funding/Completed
13. **Principal Investigator** [2017-2021] *Whole Health Implementation – Quality Improvement*, Whole Health Service at James A. Haley Veterans Hospital/Office of Patient Centered Care and Cultural Transformation, Department of Veterans Affairs; Awarded Funding/Completed
14. **Principal Investigator** [2017-2021] *Virtual Medical Modality Implementation Strategies for Patient Aligned Care Teams to Promote Veteran Centered Care*, Health Services, Research, & Development (HSR&D); Department of Veterans Affairs; Awarded Funding/ Completed
15. **Principal Investigator** [2019-2020] *Innovation Initiative Field Lab*, Health Services, Research, & Development (HSR&D); Department of Veterans Affairs; Awarded Funding/Completed

16. **Principal Investigator** [2017-2020] PRIMIER-I Proposal: Online Evaluation of Patient Reported Outcomes Related to Participation in the VHA Complimentary and Integrative Health Program, Office of Patient Centered Care and Cultural Transformation (OPCCCT) Complementary and Integrative Health (CIH) Partnered Evaluation Center (PEC); Awarded/Completed
17. **Principal Investigator** [2018-2019] CIHEC Pilot: Electronic PRO-Data Collection Project, Office of Patient Centered Care and Cultural Transformation (OPCCCT) Complementary and Integrative Health (CIH) Partnered Evaluation Center (PEC); Awarded/Completed
18. **Principal Investigator** [2014-2016] *Formative Evaluation of a Web-Based Instruction Designed to Promote Rural Veterans Adoption of VA's Electronic Resources*, Office of Rural Health, Department of Veterans Affairs; Awarded Funding/Completed
19. **Co-Investigator** [2014-2018] *Smart Phone Application for Post-concussion Symptom Reduction*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding/Completed
20. **Co-Investigator** [2014-2018] *Action Ethnography of Community Reintegration for Veterans with TBI*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding/Completed
21. **Principal Investigator** [2014] *Veterans' Preferences for Exchanging Health Information Using HIT*, Veterans' Administration, Health Services, Research, & Development (HSR&D) eHealth QUERI; Awarded Funding/Completed
22. **Site Co-Principal Investigator** [2011 – 2014] *Extending Veteran Participation in the Validation of the SCI-QOL/CAT*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding/Completed
23. **Principal Investigator** [September 2010 – Current] *Secondary data analysis of outcomes associated with a health literacy skills indicator*, Veterans' Administration; Supported by HSR&D Center of Innovation on Disability and Rehabilitation Research; Unfunded/Completed
24. **Principal Investigator** [2012-2014] *Promoting Veteran Adoption of VA Patient-facing Platforms using Game-Motivated Web-based Instruction*, T21, Veterans and Consumers Health Informatics Office, Department of Veterans Affairs; Awarded Funding/Completed
25. **Co-Investigator** [2011 – 2014] *Measuring Quality of Life in Veterans with Deployment-related PTSD*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding/Completed
26. **Site Co-Principal Investigator** [2011 – 2014] *Development of the Blood Pressure Symptom Sub-domain for the SCI-QOL*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding/Completed
27. **Principal Investigator** [2012 – 2013] *Veterans' Experiences using Secure Messaging on MyHealthVet*, Veterans' Administration, Health Services, Research, & Development (HSR&D) eHealth QUERI; Awarded Funding/Completed
28. **Grant Writer** - [November 2008 – February 2009] *Healthcare system competency: Testing an E-learning Health Literacy Intervention*, National Center of Minority Health and Health Disparities; Department of Family and Community Medicine, University of Arizona, Tucson, Arizona; National Institutes of Health (NIH) Challenge Grant

29. **Co-Investigator & Workgroup Committee Member** [August 2008 – August 2009] *Value Driven Decision Support Tool Box, A Health Information Exchange Electronic Health Record (HleHR) Utility Project*, Centers for Medicaid and Medicare; Arizona Health Care Cost Containment System (AHCCCS); Awarded Funding/Completed
30. **Grant Writer** [February 2007 - June 2007] *A Transition Assistance Program to Improve Self-Efficacy and Reduce Strain in Stroke Caregivers*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Federal Funding/Completed
31. **Principal Investigator** [August 2005 - July 2007], *Dissertation Study: Validation of a Brief Health Literacy Screening in an Ambulatory Setting*, University of Florida & Veteran Health Administration; In-Kind and Matched Efforts/Completed
32. **Grant Writer** [December 2006 - March 2007], *Evaluation of Caregiver Guidebooks*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Funding/Completed
33. **Co-Investigator** [January 2005 - November 2006], *Culturally Sensitive Models of Stroke Recovery and Caregiving*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Funding/Completed
34. **Grant Writer** [May 2006 - October 2006], *Web-Based Informational Materials for Informal Caregivers of Veterans Post Stroke*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Funding/Completed
35. **Principal Investigator** [May 2005 - December 2006], *Investigation of Holistic Health Status of First-Year University Students*, University of Florida, Gainesville, Florida; Awarded Funding/Completed
36. **Principal Investigator** [January 2005 - January 2006], *Evaluation Study: Gainesville on the Go: Community Walking Intervention*, University of Florida; Awarded Funding/Completed
37. **Principal Investigator** [March 2005 - May 2005], *A Health Literacy Survey: Seeking, Exchanging, Understanding and Using Healthcare Information*, University of Florida, Gainesville, Florida; Unfunded/Completed
38. **Principal Investigator**; Master's Thesis [August 2001 - August 2002], *Consultation and Counseling Services within an Employee Assistance Program*, Florida State University, Tallahassee, Florida; Unfunded/Completed
39. **Grant Writer** [August 2002 – December 2002] – *A Peer-mentoring Service Learning Project* Learning Systems Institute, Florida State University, Tallahassee, Florida; Awarded Funding/Completed
40. **Grant Writer** [January 2002 - March 2002], *Project K.I.C.K.: A Peer-Mentoring Program*, Florida State University, Tallahassee, Florida; Awarded Funding/Completed
41. **Independent Research** [January 2000 - May 2000], *Self-hypnosis for Cancer Pain Management*, University of Florida, Gainesville; Unfunded/Completed
42. **Principal Investigator** - Undergraduate Thesis [August 1998 - December 1999], *Physiological and Psychological Effects of Massage Therapy on Children with Cancer and Blood Diseases*,

Shands Cancer Center at Shands Hospital, University of Florida, Gainesville;  
Unfunded/Completed

## PROFESSIONAL TEACHING INSTRUCTION

Spring 2015	<b>Adjunct Instructor</b> - "Intervention Program Planning and Management"; College of Public Health, University of South Florida, Tampa, Florida
Fall 2014	<b>Adjunct Instructor</b> - "Health Education Theory and Behavior"; College of Public Health, University of South Florida, Tampa, Florida
Fall 2009 - Current; Fall 2005 - Fall 2007	<b>TEACH Faculty</b> - Professional/Clinical TEACH Continuing Education Program, Veteran Health Administration
Summer 2011	<b>Adjunct Instructor</b> - "Introduction to Public Health"; College of Public Health, University of South Florida, Tampa, Florida
Spring 2007	<b>Instructor</b> - "Foundations of Health Science Research"; College of Public Health, University of North Florida, Jacksonville, Florida
Spring 2007	<b>Adjunct Instructor (Online Course)</b> - "Personal Health Issues"; College of Public Health, University of North Florida, Jacksonville, Florida
10/2005 - 07/2007	<b>Guest Lecturer</b> - "Health Literacy"; College of Medicine, University of Florida, Gainesville, Florida
06/24 - 07/01 2006	<b>Graduate Assistant</b> - Study Abroad in Switzerland, "International Health"; College of Human Performance through University of Florida, Gainesville, Florida
Fall 2005	<b>Instructor</b> - Graduate Seminar: "Health and End-of-Life Issues"; College of Health and Human Performance, University of Florida, Gainesville, Florida
Summer 2005	<b>Guest Lecturer</b> - Graduate Seminar: "End-of-life Issues & Hospice Paradigm" College of Health and Human Performance, University of Florida, Gainesville, Florida
Fall 2005 - Spring 2006	<b>Guest Lecturer</b> - "Health Literacy"; College of Health and Human Performance, University of Florida, Gainesville, Florida
Fall 2004, Spring & Summer 2006	<b>Instructor</b> - "Personal and Family Health"; College of Health and Human Performance, University of Florida, Gainesville, Florida
Fall 2002	<b>Teaching Assistant</b> - "The Principalship"; College of Education, Florida State University, Gainesville, Florida
Spring 2002	<b>Teaching Assistant</b> - "Reading Instruction"; College of Education, Florida State University, Gainesville, Florida

## COMMITTEE SERVICES

May 9-10, 2023	<b>Advisory Committee Member:</b> Nonprescription Drugs Advisory Committee (NDAC) Members; Obstetrics, Reproductive and Urologic Drugs Advisory Committee (ORUDAC); Food and Drug Administration (FDA)
2018 - Current	<b>Committee Chair:</b> Writing Group, Massage Therapy Foundation
10/2009 - Current	<b>Committee Member:</b> VISN 8 Patient Health Education Committee, Veteran's Administration
10/2009 - Current	<b>Committee Member:</b> Patient Health Education Committee, Tampa, Veteran's Administration
2016 - 2018	<b>Committee Member:</b> Writing Group, Massage Therapy Foundation
2010 - 2016	<b>Committee Chair:</b> Writing Group, Massage Therapy Foundation
2008 - 2010	<b>Committee Member:</b> Communications & Marketing Committee, Massage Therapy Foundation
2008 - 2009	<b>Committee Member:</b> Patient Decision Support Workgroup, Department of Family and Community Medicine & Arizona Health Care Cost Containment System (AHCCCS)
08/2009	<b>Committee Member/Reviewer:</b> Scientific Advisory Committee for Highlighting Massage Therapy in CIM Research conference

## AWARDS & HONORS

Excellence in Mentorship Award, 2024, Research Service at James A. Haley VA Hospital, Tampa FL

Contribution Award, 2011, 2012 & 2014, James A. Haley VA Hospital, Tampa FL

Quarterly Outstanding Employee Award, 2011, HSR&D & RR&D Center of Excellence in Maximizing Rehabilitation Outcomes, James A. Haley VA Hospital, Tampa FL

Recognition for Commitment to Quality Patient-Family Health Education, 2011 & 2012, James A. Haley VA Hospital, Tampa FL

Pfizer Health Literacy in Advancing Patient Safety Award, 2010, National Patient Safety Foundation, Orlando, Florida

Trainee Travel Award, May 2009, North American Research Conference on Complementary and Integrative Medicine. Minneapolis, Minnesota

Allen/Holyoak/Varnes Scholarship, Spring 2005, University of Florida, College of Health and Human Performance, academic award

Alumni Fellowship Award, Fall 2003, University of Florida, four-year academic fellowship award

Degraff Scholarship, Summer 2001, Florida State University

Presidential Recognition for Outstanding Achievement Award, Spring 2000, for contributions to the university, University of Florida, Gainesville, Florida

Two-Year Scholar Award, Fall 1999, for academic excellence, University of Florida, Gainesville, Florida

Highest Honors Graduation, Fall 1999, thesis, "The physiological and psychological effects of massage therapy on children with cancer and blood disease," University of Florida, Gainesville, Florida

University of Florida's President's Honor Roll, Spring 1999 - Present, for achieving a perfect 4.0 grade point average, University of Florida, Gainesville, Florida

Golden Key National Honor Society, Spring 1998 - Present, for outstanding scholastic achievement and excellence

PSI CHI National Honor Society, Spring 1998 - Present, for achieving academic excellence in the studies of psychology

Outstanding Achievement in General Chemistry, Spring 1997, Saint Johns River Community College, St. Augustine, Florida